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York Telecom partners in enterprise VoIP win for Social Security Administration

Nortel Government Solutions team wins \$300 million, 10-year contract to outfit the U.S. Social Security Administration with an IP-telephony system

WASHINGTON, DC – York Telecom will provide integration, maintenance and on-site support services as part of the Nortel Government Solutions* team recently confirmed as the winner of the 10-year, \$300 million Telephone Systems Replacement Project (TSRP) award from the U.S. Social Security Administration (SSA).

The award calls for replacement of existing telephone systems with VoIP in nearly 1,600 SSA locations with unified messaging and interactive voice-response capabilities. This is expected to be the largest Federal Government VoIP deployment to date and one of the largest in the world.

“This is an exciting project for us given the continued migration toward total convergence that SSA is undertaking,” said Ken Scaturro, Senior Vice President of Global Sales and Business Development. “We will work closely with Nortel Government Solutions and the rest of the team, leveraging our fifteen plus years of experience and support for SSA’s videoconferencing, distance learning and audio digital recording to help ensure a successful outcome.”

The Social Security Administration’s new converged voice and data network is designed to serve an expected increase in new users, including retiring baby boomers. Through this effort, SSA expects to enhance service levels, consolidate recurring service costs, reduce operating and maintenance costs, and prepare for future applications and services.

In addition to York Telecom, the Nortel Government Solutions team includes General Dynamics, Black Box Network Services, Shared Technologies, AT&T, High Wire Networks, NetIQ and Pal-Tech.

About York Telecom

York Telecom is a leading provider of visual communication services and solutions for Fortune 1000 companies, healthcare facilities, educational institutions, the federal

government, and state and local governments. The company offers total managed conferencing services, media services, system consulting, integration and maintenance services for applications including video-conferencing, presentation systems, streaming media, telemedicine, and distance training. Founded in 1985, York Telecom is headquartered in Eatontown, New Jersey. For more information, visit www.yorktel.com.

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