



The Highest Level of Professional Services

Your company is growing, your sales and operations divisions are expanding across regions, and your communications needs are spiraling out of control. How do you evaluate your options, whether you need videoconferencing, audioconference bridging, document sharing, training, netcasting, or all of the above?

You need an inspiration.

York Telecom can help you make your inspiration a reality, through Technology Assessment, Strategic Planning, System Design, and Drawing Development. Our experienced engineers can develop complete visual communication solutions that will meet your needs, today and in the future.



Multiple Service Options

Our Professional Service offerings include:

- Visual Communications Needs Assessment
- Strategic System Planning
- Network & System Design
- Construction Drawing Development
- Technology Upgrades & Migration
- System Training

York Telecom can help you find your inspiration.

For more information about our professional services, visit York Telecom at www.yorktel.com, call **866.836.8463** or email us at info@yorktel.com.



Needs Assessment & Strategic Planning

Our systems engineers guide your organization in the exploration of new communications models, technologies and applications. Following a network audit and analysis of your company objectives, we will provide a comprehensive report explaining how expanding and/or deploying visual communications will help your company work more efficiently and stay ahead of the competition. In addition, we will make recommendations based on best current practices.

Network & System Design Services

Our experts are well trained in every aspect of visual communication systems and individual products. We can design a visual communications solution to meet your company's design objectives. Our engineers will help you develop the project scope, identify potential impediments, review budgets, create timelines, identify architectural considerations, and coordinate with the architect and/or other design professionals. We can also customize your network management system to manage your visual communications configuration.

Construction Drawing Development

We deliver a professional drawing set that will aid York Telecom's technical staff and all other contractors working on the Visual Communications System installation. Our drawings include all of the elements necessary to ensure the complete construction of the facility and integration of the system, including (but not limited to): floor plans; conduit riser diagrams; furniture and millwork drawings; flow diagrams; and structural support diagrams. We can deliver Construction Drawings in various electronic formats.

Technology Upgrades & Migration

Our pros can also help develop a cohesive migration plan to bring your current network from H.320 to H.323, as well as manage the implementation of software and hardware upgrades.

Training

Through our customer education division York Learning Group, we offer a breadth of visual communication courses both for general education as well as customized courses based on your deployed solution. When a system is installed, we provide you with a comprehensive demonstration of the system's performance, and system documentation, including Diagrams, Operation and Maintenance manuals, and Quick-Reference Guides. Our professional training program ensures that your staff are familiar with the system and are proficient in its operation and use.

A History of Service Excellence

We have more than 20 years experience, and we cover the globe from our headquarters in Eatontown, New Jersey, and our offices in New England, New York, Washington, DC, Virginia, and our offices around the world, including London, UK and Bangaluru, India.

Whether it's a complete end-to-end solution, design, managed services, or a streamed event, York Telecom is ready to be your partner in visual communications.

For more information, visit us on the web at www.yorktel.com, email us at info@yorktel.com or call us at **1.866.836.8463** to discuss how our Professional Services capabilities can help you.