

TOTAL Managed Conferencing Services



Complete Visual System Management

Today's technology is about convenience. You have a cell phone so you can roam and yet still get the important calls. Laptops so you can travel and still have a computer at your fingertips. Email, fax, pagers, video conferencing, streaming video... all of it designed to make communication faster and more efficient. And yet, these tools designed to make our lives easier can be complicated to deploy and maintain.

Recognizing that a tool designed to help you do your job should not complicate your job, York Telecom introduces Total Managed Conferencing Services - a complete, end-to-end package of services created to put visual communications in your arsenal of business tools without the headache. Total Managed Conferencing Services combines the Professional, Operational and Integration services we've offered to our clients for nearly two decades under one umbrella with a dash of total hands on management.

We can help you determine your organization's technological needs, and design a visual communication solution to meet those needs. The system will also be designed to adapt to your organization's needs in the future. After we develop the design, complete the system and train your end-users, we can maintain your installation from our National Support Center or employ an onsite Engineer.

Talk to us today about TMCS.

Visit York Telecom at www.yorktel.com, call **866.836.8463** or email us at info@yorktel.com to discuss a Total Managed Conferencing Services package that will meet your needs.



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www.yorktel.com

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TMCS enhances your system

York Telecom follows a detailed set of planning and design procedures to deliver the most effective solution that will meet your organization's visual communications needs. We use technology solutions that are adaptable to ensure that your systems can keep up with the growth of your company. We'll install the equipment, and then train you and your end-user community on how to use it. Finally, we maintain your installation either remotely from our National Support Center or with a Video Engineer we place onsite at your location.



Total Managed Conference Services may include:

- Strategic Planning
- IP Video Conferencing Implementation Plan
- H.320 to H.323 Migration
- Technical and Operational Training
- System Design and Integration
- Interactive Distance Learning Systems (IDL)
- Courtroom Systems
- General Program Management
- On-site Technical Personnel
- Massive Deployment Installation
- Maintenance and Technical Support

Our Values, Your Benefit

Your business needs drive our process. Our solutions are based on what you are trying to achieve, not what we think you want. Our solutions can help improve your business efficiency and your bottom line.

You demand the latest visual communication system technologies, that are scalable, adaptable, and provide the best value. That's why we provide:

- The most technologically advanced presentation, visual collaboration, streaming, and production systems from the leading equipment manufacturers.
- Planning and design services that consider current and future system needs, ensuring expandability.
- The highest quality system design, integration, & support services to ensure that the system meets your needs and is maintained in excellent condition.
- Media Services for content development, broadcast production, post-production, streaming media, training, and corporate communications.
- Service packages to ensure the efficient operations of every system we design and install. Our packages range from warranty coverage to staff augmentation and 24x7 support and managed services.

We have more than 20 years experience, and we cover the globe from our headquarters in Eatontown, New Jersey, and our offices in New England, New York, Washington, DC, Virginia, and our offices around the world, including London, UK and Bangaluru, India.

Whether it's a complete end-to-end solution, design, managed services, or a streamed event, York Telecom is ready to be your partner in visual communications.

For more information, visit us on the web at www.yorktel.com, email us at info@yorktel.com or call us at **866.836.8463**.



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