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York Telecom Wins Global Managed Video Services Contract
New European partnership allows for pharmaceutical contract win

EATONTOWN, NEW JERSEY—June 2, 2009— York Telecom, a leading worldwide provider of visual communications services and solutions, is pleased to announce that it has successfully won the contract award for global back end operation of video conferencing services of a multi-billion dollar pharmaceutical company based in Switzerland. York Telecom will provide 24x7x365 support to this pharmaceutical, which provides innovative medicines, cost-saving generic pharmaceuticals, diagnostic tools and consumer health products.

In this contract York Telecom has partnered with Kilchenmann AG of Switzerland. Kilchenmann is a service provider and integrator for video conference & multi media solutions in the enterprise space. York Telecom is the prime and has been managing the video managed service and concierge service needs of the pharmaceutical's US headquarters for over three years. Kilchenmann has handled the video management and scheduling for the European locations, and has partnered with York Telecom to create a unified global service model.

“York Telecom has a reputation for offering robust, cutting edge capabilities; we are very pleased to align ourselves as our partner in state of the art, customized videoconferencing services,” said Jost Ulrich, chief executive officer, Kilchenmann AG. “Leveraging our combined expertise, we will be at the forefront of bringing enterprises a complete end-to-end video solution.”

York Telecom and Kilchenmann will provide global MCU operations, incident management, bridging services, scheduling and room operations. “This contract will unify management and metrics, while improving the services that both parties have been individually providing,” said Ken Scaturro, Senior Vice President of Global Sales and Business Development for York Telecom. York Telecom currently supports many international clients virtually through their video network operations center (VNOC). “By Kilchenmann having a brick and mortar facility in Switzerland, we will be able enhance our already exceptional international customer service for this customer and future customers.”

About York Telecom

York Telecom is a leading provider of visual communication services and solutions for Global 5000 companies, as well as Government, Education and Medical segments. Founded in 1985, the company is headquartered in Eatontown, New Jersey. The company offers total managed conferencing services, consulting, integration and operational services, professional video production and postproduction for visual communication solutions such as Videoconferencing, Streaming Media, Video on Demand, Custom Media Studio and Room Design and Multimedia

Network Management. York Telecom has worldwide branch offices, a multi-lingual VNOc and help desk and a worldwide integration, production and support force. For more information, visit York Telecom online at www.yorktel.com or email at info@yorktel.com.

About Kilchenmann AG

Kilchenmann AG was founded in 1933 as a traditional family-run company focused on consumer electronics. Today Kilchenmann employs over 170 employees at three locations in Switzerland. While the technologies of IT, telecom, audio-video and radio TV broadcasting are moving more toward one unified technology, multimedia solutions are the core business of Kilchenmann. Kilchenmann offers a wide range of professional services such as solution creation, engineering, SW development, project management, system integration and operating as well as 7x24 maintenance services.

Today Kilchenmann is known as the leading provider for professional multimedia solutions which they support with the entire range of needed services along the life cycle of these products. Kilchenmann has long-term service level agreements with many national customers as well as big international companies with their headquarters in Switzerland.

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